

MOBILE HANDSET RECYCLING CHARTER

Aurom are committed to providing a comprehensive and effective implementation service that will ensure migration runs smoothly.

Although the implementation service follows a standard project management methodology, the Service Account Manager will review each project individually ensuring the customer's requirements are met.

We provide a simple and efficient service with our key service elements being:

Transfer of responsibility

Our corporate strategy protects you from any changes in legislation and ensures that your organisation transfers risk, once handsets are in the possession of Aurom. All processes within Aurom comply with current WEEE Legislation backed up by a fully audited paper trail

Commitment to take all equipment

We will process all equipment including those which are damaged (screens, aerials etc) and those which no longer work.

Tailor made service

We provide proactive and dedicated resource focused on service delivery. Our recycling service handles the whole process, working with you to maximise financial return and includes an onsite valuation for significant handset numbers

Collection of equipment

We offer a free of charge courier collection service for 10+ handsets with all equipment received processed within 48 hours. For amounts less than this a Freepost address is provided.

Equipment processing

Aurom works to ensure that the minimal of waste occurs. Following analysis a summary of equipment registered is issued to you together with value confirmation

Payment processing

Following acceptance proceeds are donated to charity within 48 hours or direct to your organisation against VAT invoice.

**GOOD WASTE MANAGEMENT IS SAVING COMPANIES MONEY
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